

OTHER ASSISTANCE

OTHER SOURCES OF ASSISTANCE

Small Business Resources

U.S. SMALL BUSINESS ADMINISTRATION MASSACHUSETTS DISTRICT OFFICE

Thomas P. O'Neill Federal Bldg.
10 Causeway St., Rm. 265
Boston, MA 02222-1093
617-565-5590
www.sba.gov/ma
Provides financial, management and technical assistance; international trade and government contracting assistance.

U.S. SMALL BUSINESS ADMINISTRATION SPRINGFIELD BRANCH OFFICE

STTC Technology Park
One Federal St., Bldg. 101-R
Springfield, MA 01105
413-785-0268
Delivers above SBA services in western Massachusetts.

U.S. DEPARTMENT OF COMMERCE BUREAU OF THE CENSUS

Two Copley Place, Ste. 301
Boston, MA 02117-9108
617-424-0510
www.census.gov
Demographic information: Economic Census

U.S. GENERAL SERVICES ADMINISTRATION REGIONAL SERVICE CENTER

Thomas P. O'Neill Federal Bldg.
10 Causeway St., Rm. 901
Boston, MA 02222
617-565-8100
www.gsa.gov
Front door to contracting opportunities with GSA or the Federal government in general.

U.S. DEPARTMENT OF LABOR

JFK Federal Bldg.
Boston, MA 02203
617-565-2095 • 617-565-9860 Fax
www.dol.gov
Information on wage & hour laws; health and safety regulations.

U.S. INTERNAL REVENUE SERVICE

JFK Federal Bldg.
Boston, MA 02103
800-829-1040 or 800-829-3676
www.irs.gov
Provides federal tax questions, tax forms and publications.

U.S. DEPARTMENT OF COMMERCE INTERNATIONAL TRADE ADMINISTRATION

JFK Federal Bldg.
55 New Sudbury St., Ste. 1826A
Boston, MA 02203
617-565-4301
Promotes international trade; provides market research, trade leads, resource library and counseling.

MASSACHUSETTS EXPORT CENTER SMALL BUSINESS DEVELOPMENT CENTER

10 Park Plaza, Ste. 4510
Boston, MA 02116
617-973-8664
<http://www.mass.gov/export/>
Provides export assistance to small businesses and special export loan program.

PROCUREMENT TECHNICAL ASSISTANCE CENTER

Peter Cokotis, Program Manager
Scibelli Enterprise Center
1 Federal St., Bldg. 101R
Springfield, MA 01105
413-737-6712 ext. 105
413-737-2312 Fax
<http://www.msdbc.org/ptac/>
pcokotis@som.umass.edu
Guides you through the government procurement process and provides you with information on how to become more competitive in the government marketplace.

MASSACHUSETTS BUSINESS RESOURCE TEAM

1-877-BIZ-TEAM
www.MASS.GOV/BIZTEAM
One-stop business assistance which helps businesses identify and access state programs and resources.

THE CENTER FOR WOMEN & ENTERPRISE EASTERN MASSACHUSETTS

Center for Women & Enterprise
24 School St., Ste. 700
Boston, MA 02108
617-536-0700 • 617-536-7373 Fax
info@cweboston.org
www.cweonline.org

CENTRAL MASSACHUSETTS CENTER FOR WOMEN & ENTERPRISE

50 Elm St., 2nd Fl.
Worcester, MA 01609
508-363-2300 • 508-363-2323 Fax
info@cwe Worcester.org
CWE offers education, training, technical assistance, women's business enterprise certification and access to both debt and equity capital to entrepreneurs at every stage of business development.

COMMONWEALTH OF MASSACHUSETTS DIVISION OF REGISTRATION

239 Causeway St.
Boston, MA 02114
617-727-3074
www.mass.gov
Supervises and provides services to 33 occupational regulatory boards that are responsible for establishing minimum standards of competence and conduct representing 46 professions in the Commonwealth of Massachusetts.

COMMONWEALTH OF MASSACHUSETTS STATE OFFICE OF MINORITY & WOMEN BUSINESS ASSISTANCE (SOMWBA)

10 Park Plaza, Ste. 3740
Boston, MA 02116
617-973-8692
<http://www.somwba.state.ma.us/>
Provides services in certification, enforcement and business assistance to minority and women-owned businesses.

COMMONWEALTH OF MASSACHUSETTS COMM-PASS PROCUREMENT ACCESS & SOLICITATION SYSTEM

www.comm-pass.com
Allows businesses easy access to all of the information necessary to bid on many state contracts.

CONSUMER AFFAIRS AND BUSINESS REGULATIONS

www.mass.gov/consumer

CONSUMER HOTLINE

888-283-3757 Toll Free
or 617-973-8787 locally

SECRETARY OF THE COMMONWEALTH

800-392-6090

SMALLER BUSINESS ASSOCIATION OF NEW ENGLAND

(SBANE, www.sbane.org)

NATIONAL FEDERATION OF INDEPENDENT BUSINESSES – MA (NFIB-MA)

www.nfib.com/page/homeMA

IRS SMALL BUSINESS & SELF-EMPLOYED ONE-STOP RESOURCE

www.irs.gov/businesses/small/index.html

MA DIVISION OF OCCUPATIONAL SAFETY ON-SITE CONSULTATION PROGRAM

<http://www.mass.gov/dos/consult/index.htm>
Jean Manoli 617-969-7177 ext. 336

EPA SMALL BUSINESS COMPLIANCE ASSISTANCE

www.epa.gov/compliance/incentives/smallbusiness/index.html

KIRSTEIN LIBRARY

Business Branch of Boston
Public Library
20 City Hall Ave.
Boston, MA 02108
617-523-0860
Three floors of business reference books, magazines and librarians to help you use them. Statistics for business plans, sample plans too. Business databases, usable outside Kirstein with a free library card.
www.bpl.org/research/kbb/kbbhome.htm

MASSACHUSETTS BAR ASSOCIATION

20 West St.
Boston, MA 02111
617-338-0500
Lawyer Referral Service
www.massbar.org

MASSACHUSETTS SOCIETY OF CERTIFIED PUBLIC ACCOUNTANTS

105 Chauncy St.
Boston, MA 02111
617-556-4000
CPA Referral Service
www.mscaonline.org

NORTHEAST VETERANS BUSINESS RESOURCE CENTER, INC.

P.O. Box 52113
Boston, MA 02205
Or visit their full service resource center located in the Riverwalk Properties at: 360 Merrimac St. Bldg. 9, Ste. 209
Lawrence, MA

Business Resource Centers

Business resource centers provide a one-stop location where current and future small business owners can receive assistance and advice. The centers combine the latest computer technology, an extensive small business reference library of books and publications, and current management video tapes to help entrepreneurs plan their business, expand an existing business or venture into new areas.

Computer software for a variety of business applications offers clients a way to address diverse needs.

BERKSHIRE ENTERPRISES BUSINESS INFORMATION CENTER

Steve Fogel
1350 West St.
Pittsfield, MA 01201
413-236-2140 • 413-443-5166 Fax
sfogel@berkshireenterprises.com
www.berkshireenterprises.com

BUSINESS INFORMATION CENTER OF CAPE COD

Cape Cod Community College
Learning Resource Center
Greg Masterson
2240 Iyanough Rd.
West Barnstable, MA 02668-1599
508-362-2131 ext. 4487
508-375-4020 Fax
gmmasters@capecod.mass.edu

SMALL BUSINESS ASSISTANCE CENTER

88 Middle St., 2nd Fl.
Lowell, MA 01852
Russ Smith, Executive Director
978-322-8400

METRO SOUTH BUSINESS ASSISTANCE CENTER

Metro South Chamber of Commerce
Chris Cooney
60 School St.
Brockton, MA 02301-4087
508-586-0500 • 508-586-1340 Fax
Chris@metrosouthchamber.com
www.metrosouthchamber.com

OTHER ASSISTANCE

SOUTH COAST BUSINESS INFORMATION CENTER

c/o Small Business Development Center
Tammy Jacobsen, Administrative Assistant
200 Pocasset St.
Fall River, MA 02721-1585
508-673-9783 • 508-674-1929 Fax
tjacobsen@msbdc.umass.edu

SCIBELLI ENTERPRISE CENTER

Deborah L. King
STCC Technology Park
One Federal St.
Springfield, MA 01105
413-755-6109 • 413-755-6101 Fax
dking@stcc.edu
<http://sec.stcc.edu>

WORCESTER BUSINESS INFORMATION CENTER

MLK Jr. Business Empowerment Center
237 Chandler St.
Worcester, MA 01609
508-756-6330 • 508-751-8591 Fax
www.mlkj-bec.org

LYNN BUSINESS RESOURCE CENTER

Lynn Area Chamber of Commerce
100 Oxford St.
Lynn, MA 01901
781-592-2900 • 781-592-2903 Fax
info@LynnAreaChamber.com
www.lynnchamber.com